



South Shore Therapies  
Billing and Financial Policy  
Effective May 1, 2022

Thank you for entrusting us with the care of your child. We attempt to serve you as personally and efficiently as possible.

Our insurance coordinators will do their best to check your insurance benefits and communicate your personal cost based on your insurance plan. We will gladly submit claims to your insurance carrier on your behalf however you are responsible for knowing your policy benefits and limitations. If for any reason your insurance does not pay for services provided by SST you, as the parent or guardian are responsible for all balances.

SST is a contracted provider with Allways, Blue Cross, and Harvard Pilgrim Healthcare. You are responsible for copays and co-insurance at the time of service. Deductible will be charged to your credit card on file when the claim processes. We are considered “out-of-network” for all other insurance plans and you are responsible for copays, co-insurance and unmet deductibles at the time of service.

**SST requires an active credit card to be kept on file** to which we will bill all copays, coinsurance, deductibles, cancel/noshow fees, and/or any outstanding balances. Outstanding balances may include insurance denials for no referral, non-covered services, partial payments, or inactive insurance plans. If you are balance billed it is because we believe we have collected everything we can from your insurance and the balance is your responsibility. If you receive a bill and believe it should have been paid by your insurance, it is your responsibility to address this directly with your insurance carrier.

I have read and understand these Policies and I acknowledge that it is my responsibility to know my insurance policy benefits and limitations. I also understand and agree that such terms may be amended from time-to-time by SST.

Your signature below indicates that you authorize SST to charge your credit card on file for patient cost share and balances as listed above.